

## Privacy Policy

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8 April 2025,

GOB Inc. (hereinafter referred to as “the Company” ) operates meal for bridge (hereinafter referred to as “the Service” ), a matching platform exclusively for families with children, which enables inbound families traveling in Japan to enjoy meals and meaningful interactions with families living in Japan. In the course of providing the Service, we collect and handle personal information from users of meal for bridge, those interested in the Service, and users of our online platforms including our website and official application (collectively referred to as “our Online Services” ). The Company is committed to handling user’ s personal information appropriately and in accordance with all applicable laws, regulations, guidelines, and this Privacy Policy.

### I. Personal Information Collected by the Company

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The Company collects the following categories of personal information related to users:

#### 1. Information provided by users (inbound families residing overseas)

Full name, Nickname, Email address, Phone number, Family composition, Area of residence, Duration of stay in Japan / preferred dates and times for using the Service, Number of plans the user wishes to join, Food preferences, allergies, and other related details

#### 2. Information provided by users (families residing in Japan)

Full name, Nickname, Email address, Phone number, Family composition, Area where the user wishes to offer the Service, English proficiency, Self-introduction, Message to potential matches, Title, description, date, time, and price of the plan offered

#### 3. Information obtained through the use of the Service

Usage history and activity on the Service, Communications exchanged with the Company in connection with the Service, Bank account information for payments and transfers, Information provided through inquiries or other communications

#### 4. Information provided through inquiries or other communications

Feedback, inquiries, requests, survey responses, other correspondence, and any additional information that was decided by users to share with us through interactions

#### 5. Information Collected Through the Use of Our Online Services

IP address, Browsing history and access timestamps related to our Online Services, Information about the device, operating system, and browser used, Device identifiers, other information you provide in connection with the use of our Online Services

## II.Purposes of Use of Personal Information

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The Company uses your personal information for the following purposes:

### 1.Provision of the Service

- (1) Publishing family-related information and facilitating matches
- (2) Acting as an intermediary after a match is made
- (3) Responding to and preventing issues that arise from use of the Service
- (4) Processing membership fees and usage payments
- (5) Planning and improving the Service
- (6) Planning, developing, providing, and enhancing other products and services offered or to be offered by the Company
- (7) Other purposes incidental to the above

### 2.Provision of Our Online Services

- (1) Operating and providing functionalities of our Online Services
- (2) Building, maintaining, and operating our Online Services, and conducting activities necessary for their provision
- (3) Planning, developing, providing, and improving Online Services offered or to be offered by the Company
- (4) Investigating, addressing, and reporting violations of laws, terms, or inappropriate conduct related to the use of our Online Services, including to relevant authorities

### 3.Notifications and Promotional Communications

Providing notifications, news, and advertisements related to the Company. We may analyze user activity data we collect to tailor such communications to user' s interests and preferences.

### 4.Responding to Inquiries and Requests

### 5.Exercise of Legal Rights, Fulfillment of Legal Obligations, Internal Investigations, and Compliance-Related Matters.

### 6.Transfer of the Service

While the Service is currently operated by the Company, there is a possibility that the operation of the Service may be transferred in the future to The Kansai Electric Power Company, Incorporated (hereinafter "Kansai Electric Power" ) or a member of the Kansai Electric Power Group (which, for the purposes of this Policy, includes any business entities that may join the Kansai Electric Power Group in the future). In preparation for such a transfer, the Company may handle user' s personal information to the extent necessary for the transition. After the Service has been transferred, Kansai Electric Power and members of the Kansai Electric Power Group will handle user' s personal information in accordance with the purposes of use stated above. For more information about Kansai Electric Power and the Kansai Electric Power Group, please refer to the following:

Kansai Electric Power : <https://www.kepco.co.jp/>

Kansai Electric Power Group : <https://www.kepco.co.jp/group/list/index.html>

### 7.Other Actions Necessary to Fulfill the Above Purposes

### III. Disclosure to Third Parties

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1. The Company will not disclose or provide user's personal information to any third party, except in the following circumstances:

- (1) When prior consent has been obtained from the user
- (2) When it is necessary to protect the life, body, or property of an individual and obtaining the user's consent is difficult
- (3) When it is particularly necessary for improving public health or promoting the sound development of children, and it is difficult to obtain the user's consent
- (4) When cooperation with a government agency or local public body is required to carry out legally prescribed duties, and obtaining the user's consent could hinder the performance of such duties
- (5) When the recipient is an academic research institution or similar entity, and the information is required for academic research purposes (including cases where only part of the purpose is for academic research), provided it does not unduly infringe upon the rights and interests of the individual
- (6) In any other case where disclosure is required by law

2. By agreeing to this Privacy Policy, the user is deemed to have given prior consent as described in item (1) above. Accordingly, the Company may provide user's personal information to Kansai Electric Power and members of the Kansai Electric Power Group.

### IV. Retention Period of Personal Information

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The Company retains personal information only for as long as necessary to fulfill the purposes for which it was collected, to comply with applicable laws and regulations, or to respond to the user's requests.

### V. Use of Cookies

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Cookies are small text files that are downloaded to user's browser when user access our Online Services using a device such as a computer or smartphone. By using cookies, the Company can recognize user's device and collect information about how user interacts with our Online Services.

In addition, this site uses Google Analytics, an access analysis tool by Google. This Google Analytics uses cookies to collect data. This data is collected anonymously and does not personally identify you.

This feature can be disabled by disabling cookies, so please check your browser settings. For more information regarding this agreement, please see the Google Analytics Terms of Service page and the Google Policies and Terms page.

## VI. Inquiries and Requests Regarding Disclosure, Correction, or Suspension of Use

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If a user makes an inquiry or requests the exercise of the following rights regarding their personal information, the Company will, upon confirming the identity of the requester, respond promptly and appropriately in accordance with applicable laws:

- (1) Notification of the purpose of use or disclosure of personal information
- (2) Correction, addition, or deletion of personal information
- (3) Suspension of use or provision to third parties of personal information

users have the right to request the correction, addition, or deletion of their personal information. The Company will review such requests and respond appropriately to the extent required by law.

For more information and instructions on these procedures, please contact the following; GOB Inc.  
e-mail: ayako.harada@gob-ip.net

## VII. Security Management of Personal Information

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In handling personal information, the Company strives to manage it safely, accurately, and in an up-to-date manner. To prevent leakage, unauthorized access, or other incidents, we implement strict security measures, which include but are not limited to the following:

(1) Establishment of Basic Policies

We have established basic policies, including this Privacy Policy, to ensure the proper handling of personal information.

(2) Development of Internal Rules for Handling Personal Information

We have established internal regulations that define the rules for obtaining, using, disclosing, and managing personal information, as well as the responsibilities of those who handle such information.

(3) Organizational Security Measures

A necessary organizational structure for personal information protection has been established, with the representative of the Company serving as the Chief Officer responsible for overseeing compliance.

(4) Personnel Security Measures

We provide training and awareness programs to employees regarding the proper handling of personal information.

(5) Physical Security Measures

We take appropriate physical measures to prevent theft, loss, or unauthorized access to devices, electronic media, documents, and other items used to handle personal information.

(6) Technical Security Measures

We implement access controls and restrict the handling of personal information to authorized personnel based on the type of information.

(7) Understanding of External Environments

When storing personal information outside of Japan, we assess the relevant legal and regulatory frameworks for personal data protection in the applicable country and implement appropriate safety management measures accordingly.

When storing personal information outside Japan, the Company assesses the legal framework for personal data protection in the relevant country and implements appropriate security management measures based on that understanding.

In addition, the Company may outsource certain operations and, to the extent necessary to achieve the intended purposes of use, provide personal information to such contractors. In such cases, the Company will enter into appropriate agreements regarding the handling of personal information and will properly manage and supervise the contractors to ensure proper handling of the data.

## VIII.Revisions and Notifications Regarding This Privacy Policy

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The Company may revise this Privacy Policy, in whole or in part, from time to time. In such cases, any changes will be announced via the Company' s website or other relevant Online Services.