

Terms and Conditions

These Terms and Conditions (hereinafter referred to as the “Terms”) govern the use of the service named “meal for bridge” (hereinafter referred to as the “Service”), provided by GOB Inc. (hereinafter referred to as the “Company”). Unless otherwise explicitly agreed in writing by the Company, all transactions between the Company and users (as defined in Article 1) shall be governed by and conducted in accordance with these Terms.

1. Conditions of Use

Travelers using the Service as guests (hereinafter referred to as “Guests”) and residents in Japan using the Service as hosts (hereinafter referred to as “Hosts” , and collectively with Guests referred to as “Users”) shall apply as families accompanied by at least one person under the age of 18 (as defined as a minor under Japanese law). Use of the Service by adults only is not permitted. Minors may only use the Service if their legal guardian has given consent and an adult accompanies them to the meal event (hereinafter referred to as the “Event”) that is contractually agreed upon between the Guest and the Host. By using the Service, Users represent and warrant that if they are minors, they have obtained consent from their legal guardian, are accompanied by a supervising adult, and that all information entered by the User is true and accurate.

2. Description of the Service

The Service provides a platform where Guests and Hosts may negotiate and enter into agreements regarding shared meals. A contract between a Guest and a Host regarding a meal is concluded when both parties reach mutual agreement on the terms of the transaction. Users are responsible for carefully reviewing the transaction details and deciding at their own discretion whether or not to proceed.

3. Membership Registration

To use the Service, both Guests and Hosts shall complete the membership registration process as prescribed separately by the Company.

4. Representations and Warranties

Hosts represent and warrant that they have obtained all necessary permits, licenses, or approvals, if such authorization is required for their use of the Service.

5. Obligations

When a contract is formed between a Guest and a Host through the use of the Service, both parties shall fulfill their obligations in good faith in accordance with the agreed-upon terms.

6. Fees

When a meal agreement is concluded between a Guest and a Host, both parties shall be obligated to pay service fees as separately determined by the Company (the fee payable by the Guest is referred to as the "Guest Fee" and the fee payable by the Host is referred to as the "Host Fee").

7. Meal Payment

Guests shall pay the Guest Fee and the agreed meal cost to the Company by no later than two days prior to the scheduled Event (the "Cancellation Deadline"). The Company shall remit the meal cost to the Host after deducting the Host Fee. If the Guest fails to make payment by the Cancellation Deadline, the agreement between the Guest and Host shall be deemed canceled, and both parties hereby consent to such cancellation in advance.

8. Cancellation by Guest

- (1) If the Guest cancels the agreement with the Host by the Cancellation Deadline, the Guest shall not be liable for the Guest Fee or meal cost. If the Guest has already made payment to the Company, the Company will refund the full amount of the Guest Fee and meal cost. However, the Guest shall bear any transfer or refund processing fees incurred.
 - (2) If the Guest cancels the agreement with the Host after the Cancellation Deadline, the Guest shall not be entitled to a refund of the Guest Fee or meal cost. The Company shall pay the Host the meal cost after deducting the Host Fee.
 - (3) If either the Guest or the Host fails to appear at the venue for the Event, the agreement between the two parties shall be deemed canceled, and both parties agree to this in advance. In such cases, the Company will settle the fees and payment in accordance with the provisions above.
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9. Cancellation by Host

If the Host cancels the agreement with the Guest, the Guest shall not be liable for the Guest Fee or meal cost. If the Guest has already paid these amounts to the Company, the Company will refund the full amount to the Guest. The Host shall bear any transfer or refund processing fees incurred.

10. Chargebacks

- (1) If the Company receives a complaint from a Guest and reasonably determines that the Host has violated these Terms, the Company may refund the full amount of the Guest Fee and meal cost to the Guest. In such cases, the meal cost will not be paid to the Host. The Host shall bear any transfer or refund processing fees incurred.
 - (2) To be eligible for a chargeback as described in the preceding paragraph, the Guest shall notify the Company within one week following the day after the scheduled Event. Failure to do so shall be deemed a waiver of the Guest's right to a chargeback.
 - (3) If the Company decides not to pay the meal cost to the Host in accordance with Paragraph 1, it will notify the Host of the decision and the reason for it.
 - (4) If the Host disagrees with the Company's decision to withhold payment, the Host shall file an objection with the Company within one week from the day following the notification described in the preceding paragraph. Failure to file an objection within this period shall be deemed a waiver of the Host's right to receive the meal cost.
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11. Limitation of Liability

- (1) Except as otherwise provided in these Terms, the Company is not involved in any agreements between Guests and Hosts. The Company shall not be liable for any acts by Hosts, Guests, or other Users through the Service or the meal for bridge website, unless such acts are the result of the Company's willful misconduct or gross negligence. The use of the Service—by Guests, Hosts, individuals, or families—is entirely at the User's own risk. The Company makes no representations or warranties regarding the actions of any Users. Furthermore, Users agree and acknowledge that the Company shall not be liable, directly or indirectly, for any damages or losses arising from or related to the use or reliance on available content, events, goods, or services, unless caused by the Company's willful misconduct or gross negligence.
- (2) The Company is not involved in the content of any Event and bears no responsibility for food poisoning, allergies, or other illnesses arising from participation in such Events. The Company does not guarantee that any menu item is free of specific allergens or that it can fully accommodate various dietary restrictions.
- (3) If any disputes or issues arise between the Guest and Host—such as late arrivals, participant changes, or actual meal costs exceeding the pre-paid amount—such matters shall be resolved solely between the parties involved, and the Company shall bear no responsibility.

12. Prohibited Conduct

- (1) Users shall not engage in any commercial activity, spamming, solicitation, or illegal conduct before, during, or after the use of the Service. Users are also prohibited from engaging in discrimination, harassment, or similar conduct during or after use of the Service. Any act that provides benefits, directly or indirectly, to anti-social forces in connection with the Company' s services is strictly prohibited.
 - (2) Users shall not use the Service for the purpose of pursuing romantic or sexual relationships.
 - (3) Users shall not infringe upon the rights, interests, or privacy of others—including Guests, Hosts, or the Company—nor may they post harmful content.
 - (4) Users shall not damage, disable, or interfere with the operation of the Service in any way.
 - (5) Users are prohibited from contacting other parties outside of the Service in an attempt to bypass the Service, based on information obtained through the Service.
 - (6) If a User violates any of the above rules, the Company may suspend the User' s access to the Service, cancel their membership, or take any other action it deems reasonably necessary.
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13. Intellectual Property Rights

- (1) Any photos, videos, text, or other content posted by Users while using the Service (hereinafter referred to as "User Content") may be used by the Company or third parties designated by the Company, to the extent necessary for the operation or promotion of the Service. Such use may include reproduction, modification, public display, distribution, and other forms of use.
 - (2) Users shall be solely responsible for ensuring that their User Content does not infringe upon the intellectual property rights or any other rights or interests of third parties. In the event of any dispute with a third party related to the User Content, the User shall resolve the matter at their own cost and responsibility.
 - (3) If the Company determines that the User Content violates these Terms, if the User who posted the content has their membership revoked, or if the Company deems it necessary for the proper operation of the Service, the Company may modify or delete the User Content without prior notice.
 - (4) Users shall not exercise moral rights of authorship against the Company.
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14. Amendments to the Terms and Conditions

The Company may revise these Terms without obtaining the individual consent of Users in the following cases :

- a) When the changes conform to the general interests of the Users
- b) When the changes are reasonable in light of the purpose of the Service, the necessity of the change, the appropriateness of the revised content, and other relevant circumstances

In the event of such changes, the Company will notify Users in advance via its website regarding the fact that the Terms will be amended, the content of the revised Terms, and the effective date of such changes.

15. Transfer of Business to Third Parties

If the Company transfers its business related to the Service to a third party (including Kansai Electric Power Company and its group companies), through a business transfer, company split, or any other form, the Company may also transfer to the transferee its position under the User agreements, its rights and obligations under these Terms, and the User's registration and other customer information.

Users hereby agree in advance to such transfer.

16. Compensation for Damages

If a User causes damage to the Company, other Users, or any third party by violating their rights or any legally protected interests through intentional or negligent actions, the User shall be liable to compensate for any such damages incurred.

17. Exclusion of Anti-Social Forces

1.The term "Anti-Social Forces" refers to the following entities or individuals:

- (1)Organized crime groups, members of such groups, affiliated companies, or any similar persons
- (2)Persons who themselves or through a third party engage in violent demands, unreasonable demands beyond legal responsibility, threatening behavior or acts of violence, spreading false rumors, or using fraudulent means to damage the credibility of others or interfere with their business operations

2.Users represent and warrant that they do not fall under any of the following categories, and will not do so in the future:

- (1)Anti-Social Forces
- (2)Persons who are recognized as having a relationship in which Anti-Social Forces are substantially involved in their management
- (3)Persons who are recognized as having an unjustifiable relationship in which they make use of Anti-Social Forces
- (4)Persons who provide funds or other support to Anti-Social Forces, or are otherwise involved in the maintenance or operation of Anti-Social Forces
- (5)Persons who have a socially inappropriate relationship with Anti-Social Forces

3.If the User breaches the representations and warranties above, the Company may terminate the agreement with the User immediately without any prior notice or demand. The Company may also claim compensation for any damages incurred as a result, and the User shall forfeit the benefit of any grace period and immediately fulfill all obligations owed to the Company. The Company shall not be liable for any damages suffered by the User due to such termination.

18. Miscellaneous

These Terms shall be governed by and interpreted in accordance with the laws of Japan. The Company and the Users agree that any disputes arising out of, based on, or related to these Terms (including disputes concerning non-contractual obligations) shall be subject to the exclusive jurisdiction of the Japanese courts, with the Osaka District Court serving as the exclusive court of first instance.

These Terms have been originally prepared in Japanese and translated into English. The Japanese version shall be the original, and the English translation is provided for reference purposes only. In the event of any inconsistency or discrepancy between the Japanese and English versions, the Japanese version shall prevail.

19. Contact Us

If you wish to contact the Company in connection with your use of the Service, please use the contact information below; by email at ayako.harada@gob-ip.net and by WhatsApp number at +81 70 8430 5414